

## **JD - Technical Associate Engineer**

We are looking for a motivated and detail-oriented **Technical Associate Engineer** to join our engineering or operations team. The ideal candidate will assist in the implementation, monitoring, support, and troubleshooting of IT systems or applications under the guidance of senior engineers. This role is ideal for fresh graduates or early-career professionals looking to build a strong technical foundation.

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### **Key Responsibilities:**

- Assist in the deployment, configuration, and support of infrastructure, applications, or systems.
- Perform system monitoring, diagnostics, and basic troubleshooting.
- Support software development and testing efforts where applicable.
- Respond to and resolve basic technical support queries or incidents within SLA.
- Document technical procedures, configurations, and support issues.
- Collaborate with cross-functional teams on product and service delivery.
- Maintain inventory and update records of assets, licenses, and configurations.

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### **Required Skills:**

- Good understanding of computer systems, networks, and software engineering fundamentals.
- Familiarity with operating systems such as Windows and Linux.
- Exposure to scripting languages (PowerShell, Bash, or Python) is a plus.
- Knowledge of cloud platforms (Azure, AWS, or GCP) is advantageous.
- Strong analytical and problem-solving skills.
- Ability to communicate technical information clearly and concisely.
- Willingness to learn new technologies and participate in certification programs.